

BRIEF NOTE ON THE LAUNCHING OF ON-LINE PROPERTY TAX PAYMENT PROJECT THROUGH WEB PORTAL AND MOBILE APP.

- Govt. in the Deptt. of UD & MA (M.A. Branch) approved the launching of the project namely – “**on-line payment of municipal property tax through web portal and mobile app**” for 10 (ten) selected Urban Local Bodies (ULBS) in the **1st Phase** as a pilot project on the basis of the Final Valuation Lists prepared by West Bengal Valuation Board in technical assistance of Webel Technology Ltd.

Sl.No.	Name of the District	Name of the ULB	Holding Count
01	24 Parganas (North)	Barrackpore Municipality	36385
02	24 Parganas (North)	Panihati Municipality	87902
03	Hooghly	Uttarpara-Kotrung Municipality	46602
04	Nadia	Kalyani Municipality	22600
		Total	193489
05	24 Parganas (North)	Ashokenagar-Kalyangarh Municipality	27410
06	24 Parganas (North)	New Barrackpore Municipality	16726
07	24 Parganas (North)	North Dum Dum Municipality	61881
08	24 Parganas (South)	Budge Budge Municipality	12397
09	Hooghly	Bhadreswar Municipality	21447
10	Hooghly	Chandernagore Municipal Corporation	41575

Total holding counts – 568414

- The Deptt. of UD & MA (M.A. Branch) on 07.07.2017 approved the “**Standard Operating Procedure**” (SOP) of the above mentioned project and the Deptt. decided to replicate this project to all the ULBs throughout the State for implementing the same for which the start-up expenses will be provided by the Deptt.
- The Pilot Project is running at present in 4 nos. of Municipalities namely – **Barrackpore Municipality, Panihati Municipality, Uttarpara-Kotrung Municipality and Kalyanai Municipality.**

- Other 4 ULBs namely – **Chandernagar Municipal Corporation, Budge Budge Municipality, New Barrackpore Municipality and Bhadreswar Municipality** have already completed the preliminary works for launching the project and the project may be started immediately in those 4 Municipalities immediately.
- Data entry work / data verification work is going on in remaining two Municipalities.
- It is further proposed to extend the coverage of the **on-line** property tax project in **other 20 (twenty) nos. of ULBs** across the State within this financial year.
- Under this project, a municipal property tax payer (assessee) of the concerned ULB, in which the project has been or will be implemented, can search his/her property tax details (including interest charged or rebate allowed) entering holding no. in the URL (www.holdingtax.co.in) and opt the payment mode through choosing of any “**Payment Gateway Integrator**”.
- A mobile app has already been developed by the Webel Technology Ltd. and this is made available in the Google Play Store. The app may be downloaded in Android Mobile Handset of any municipal property tax payer of the concerned ULB from Google Play Stores by searching **UDMA**.
- After making the payment digitally an assessee will be able to receive the formal receipt of payment through e-mail and will receive SMS in his mobile handset.
- However, the traditional/existing system of receiving Municipal Property Tax in the counter will also exist, in addition to the **on-line system**. However in the counter module also the tax payer will receive the SMS in his/her mobile and digital receipt in his/her e-mail address, if any.
- Initiatives are also being taken to collect the Property Tax from the doorsteps of the tax payers by the Municipal Tax Collectors using their Hand Held Devices through the app.
- After payment the Municipal tax record will be automatically updated.
- Initiatives are being taken to generate tax demand through the software and to intimate the tax payer through e-mail and/or SMS
- The database is being maintained by Webel Technology Ltd with full technical support and the data is completely secured in a Tier-4 Data Centre.

** compiled by West Bengal Valuation Board (A statutory body under Urban Development & Municipal Affairs Department)